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**THE LAPLACE TRANSFORM OF THE ERGODIC DISTRIBUTION
 OF THE PROCESS OF SEMI-MARKOVIAN RANDOM WALK WITH
 NEGATIVE DRIFT, NONNEGATIVE JUMPS, DELAYS, AND
 DELAYING SCREEN AT ZERO**

The Laplace–Stieltjes transform with respect to x , the Laplace transform with respect to t , the conditional distribution, the unconditional distribution, and the Laplace transform of the ergodic distribution of the process of semi-Markovian random walk with negative drift, nonnegative jumps, delays, and delaying screen at zero are obtained.

INTRODUCTION

Let the sequence $\{\xi_k, \zeta_k\}_{k=1}^\infty$ be given on the probability space $(\Omega, \mathfrak{F}, P(\cdot))$, where the random variables ξ_k ($\xi_k > 0$) and ζ_k ($\zeta_k > 0$) are independent and identically distributed. We construct the process

$$Y(t) = z - t + \sum_{i=1}^{k-1} \zeta_i, \quad \text{if } \sum_{i=1}^{k-1} \xi_i \leq t < \sum_{i=1}^k \xi_i, \quad \sum_1^0 = 0, \quad k = 1, 2, \dots, t \geq 0.$$

Let us delay the process $Y(t)$ with a screen at zero. We denote it by $Y_*(t)$:

$$Y_*(t) = Y(t) - \inf_{0 \leq s \leq t} (0, Y(s)).$$

This process is called the virtual waiting time in the queuing theory. The ergodic distribution of the process $Y_*(t)$ can be found, e.g., in [2–4]. In [2], the ergodic distribution of the process $Y_*(t)$ was found in the case where the random variables ξ_k ($\xi_k > 0$) and ζ_k ($\zeta_k > 0$) have the arbitrary distributions. This solution cannot be used in practice in this form.

The process $Y(t)$ was generalized in two directions: the jumps of the process take place with probability ρ ($0 < \rho \leq 1$), and there is the random number of delays between two positive jumps of the process (see Fig. 1).

We delayed the generalized process with a screen at zero. Then we obtained the Laplace transform of the ergodic distribution of the last process, by using another method.

1. THE PROCESS CONSTRUCTION

Let the sequences $\{\xi_k\}_{k=1}^\infty$, $\{\eta_k\}_{k=1}^\infty$, and $\{\zeta_k\}_{k=1}^\infty$ be given on the probability space $(\Omega, \mathfrak{F}, P(\cdot))$, where ξ_k , η_k , ζ_k , $k = \overline{1, \infty}$, are the random variables which are independent, identically distributed, and independent between themselves. We suppose that $\xi_k > 0$, $\eta_k > 0$, $\zeta_k \geq 0$, $0 < E\xi_k < \infty$, $0 < E\eta_k < \infty$, $0 < E\zeta_k < \infty$ and $E\xi_k > E\zeta_k$, $k = \overline{1, \infty}$.

From the beginning, the system linearly decreases from the initial state z up to a moment $t \xi_1 > 0$: $X(t) = z - t$ for $0 \leq t < \xi_1$. The random variable ξ_1 is the duration of the drift of the system. When the drift ceases, the system stops in the state $z - \xi_1$ for the duration of the random variable η_1 . We call the random time η_1 as a delay. The

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number of the successive alternations “negative drift and the delay” to the first jump of the size ζ_1 ($\zeta_1 > 0$) is the random number. This random number is denoted by ν_1 . Thus, we deal with the random variables ξ_1, η_1, ζ_1 and ν_1 . We can define the next random variables similarly to $\xi_2, \eta_2, \zeta_2, \nu_2; \dots$. We call this constructed process as the process of a semi-Markovian random walk with negative drift, nonnegative jumps, and delays.

By l ($l \geq 1$), we denote the number of periods (the part of the process between two successive jumps is called a period), $k_l(t)$ is the number of the negative drifts to the moment t in the l -th period, ν_i is the number of the alternations “negative drift and the delay” to the i -th jump of the size ζ_i .

Let us construct the process

$$X(t) = \begin{cases} z - t + \sum_{i=1}^{l-1} \zeta_i + \sum_{i=1}^{\nu_1+\dots+\nu_{l-1}+k_l(t)-1} \eta_i, & \text{if } \sum_{i=1}^{\nu_1+\dots+\nu_{l-1}+k_l(t)-1} (\xi_i + \eta_i) \leq \\ \leq t < \sum_{i=1}^{\nu_1+\dots+\nu_{l-1}+k_l(t)-1} (\xi_i + \eta_i) + \xi_{\nu_1+\dots+\nu_{l-1}+k_l(t)}, & \\ z + \sum_{i=1}^{l-1} \zeta_i - \sum_{i=1}^{\nu_1+\dots+\nu_{l-1}+k_l(t)} \xi_i, & \text{if } \sum_{i=1}^{\nu_1+\dots+\nu_{l-1}+k_l(t)-1} (\xi_i + \eta_i) + \\ + \xi_{\nu_1+\dots+\nu_{l-1}+k_l(t)} \leq t < \sum_{i=1}^{\nu_1+\dots+\nu_{l-1}+k_l(t)} (\xi_i + \eta_i), & l \geq 1, \sum_1^0 = 0. \end{cases} \quad (1)$$

One of the realizations of the process $X(t)$ is depicted in Fig. 1:

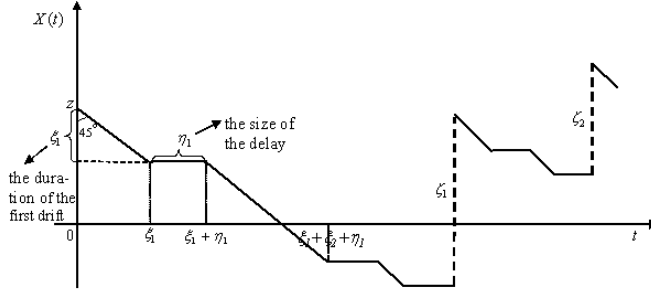


Figure 1

Let us delay the process $X(t)$ with a screen at zero:

$$X_*(t) = X(t) - \inf_{0 \leq s \leq t} (0, X(s)).$$

We call the process $X_*(t)$ as the process of a semi-Markovian random walk with negative drift, nonnegative jumps, delays, and delaying screen at zero.

One of the realizations of the process $X_*(t)$ is demonstrated in Fig. 2:

We denote

$$R(t, x | z) = P \{ X_*(t) < x | X_*(0) = z \}, \quad x \geq 0.$$

$$\tilde{R}(\theta, x | z) = \int_{t=0}^{\infty} e^{-\theta t} R(t, x | z) dt, \quad \theta > 0,$$

$$\tilde{\tilde{R}}(\theta, \alpha | z) = \int_{x=0}^{\infty} e^{-\alpha x} d_x \tilde{R}(\theta, x | z), \quad \alpha > 0,$$

$$\tilde{\tilde{\tilde{R}}}(\theta, \alpha) = \int_{z=0}^{\infty} \tilde{\tilde{R}}(\theta, \alpha | z) dP \{ X_*(0) < z \},$$

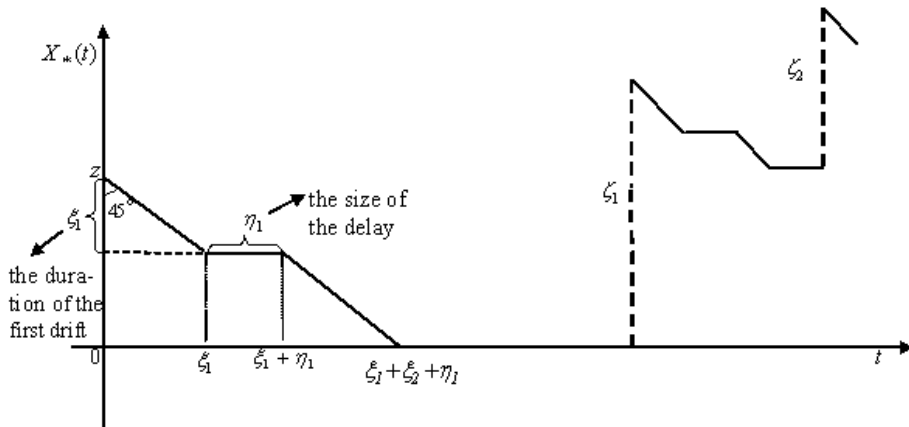


Figure 2

$\tilde{R}(\alpha) = \lim_{\theta \rightarrow 0} \theta \tilde{\tilde{R}}(\theta, \alpha)$, $\alpha > 0$ is the Laplace–Stieltjes transform of the ergodic distribution of the process $X_*(t)$.

$$\begin{aligned} \varphi(\theta) &= E e^{-\theta \eta_k}, \quad \theta > 0, \quad k = \overline{1, \infty}. \\ \rho &= P \{ \zeta_k > 0 \}, \quad k = \overline{1, \infty}. \end{aligned}$$

It is obvious that

$$P \{ \nu_i = k \} = (1 - \rho)^{k-1} \rho, \quad k = \overline{1, \infty}, \quad i = \overline{1, \infty}.$$

Let

$$\begin{cases} P \{ \xi_1 < t \} = [1 - e^{-\mu t}] \epsilon(t), \quad \mu > 0, \\ P \{ \zeta_1 < t \} = \left[1 - \rho e^{-\lambda t} \sum_{i=0}^{m-1} \frac{(\lambda t)^i}{i!} \right] \epsilon(t), \quad \lambda > 0, \quad m = \overline{1, \infty}, \end{cases} \quad (2)$$

where

$$\epsilon(t) = \begin{cases} 0, & t < 0, \\ 1, & t > 0. \end{cases}$$

It is clear that the distribution function $P \{ \zeta_1 < t \}$ has one jump at zero of the size $1 - \rho$.

Our aim in this paper is to find the Laplace transform of the ergodic distribution of the process $X_*(t)$.

We will find $\tilde{R}(\alpha)$ in case (2).

2. THE DETERMINATION OF $\tilde{R}(\alpha)$

To find $\tilde{R}(\alpha)$, we must find $\tilde{\tilde{R}}(\theta, \alpha)$. To find $\tilde{\tilde{R}}(\theta, \alpha)$, we must find $\tilde{\tilde{R}}(\theta, \alpha | z)$.

We prove the following theorem about the integral presentation of $\tilde{\tilde{R}}(\theta, \alpha | z)$.

Theorem. If $\{ \xi_k, \eta_k, \zeta_k \}$, $k = \overline{1, \infty}$, is the sequence of independent identically distributed and independent between themselves random variables ξ_k, η_k, ζ_k , where $\xi_k > 0$, $\eta_k > 0$, $\zeta_k \geq 0$, $k = \overline{1, \infty}$. Then the Laplace transform of the conditional distribution $R(t, x | z)$ with respect to the time and to the phase satisfies the integral equation

$$\tilde{\tilde{R}}(\theta, \alpha | z) = e^{-\theta z} \int_{x=0}^z e^{-(\alpha-\theta)x} P \{ \xi_1 > z-x \} dx + \int_{t=z}^{\infty} e^{-\theta t} P \{ \xi_1 > t \} dt +$$

$$\begin{aligned}
& + \frac{1 - \varphi(\theta)}{\theta} \left[-e^{-\theta z} \int_{x=0}^z e^{-(\alpha-\theta)x} d_x P \{ \xi_1 < z - x \} + \int_{t=z}^{\infty} e^{-\theta t} dP \{ \xi_1 < t \} \right] + \\
& \quad + (1 - \rho) \varphi(\theta) \int_{t=z}^{\infty} e^{-\theta t} dP \{ \xi_1 < t \} \tilde{R}(\theta, \alpha | 0) + \\
& \quad + \rho \varphi(\theta) \int_{t=z}^{\infty} e^{-\theta t} dP \{ \xi_1 < t \} \int_{y=0}^{\infty} \tilde{R}(\theta, \alpha | y) dP \{ \zeta_1 < y \} - \\
& \quad - (1 - \rho) \varphi(\theta) e^{-\theta z} \int_{v=0}^z e^{\theta v} \tilde{R}(\theta, \alpha | v) d_v P \{ \xi_1 < z - v \} + \\
& \quad + \rho \varphi(\theta) \int_{u=0}^z e^{-\theta u} \left[\int_{y=z-u}^{\infty} \tilde{R}(\theta, \alpha | y) dy P \{ \zeta_1 < y - z + u \} \right] dP \{ \xi_1 < u \}. \quad (3)
\end{aligned}$$

Proof. Using the form for the total probability, we have

$$\begin{aligned}
R(t, x | z) &= P \{ X_*(t) < x | X_*(0) = z \} = \\
&= P \{ X_*(t) < x; z - \xi_1 \leq 0 | X_*(0) = z \} + \\
& \quad + P \{ X_*(t) < x; z - \xi_1 > 0 | X_*(0) = z \} = \\
&= P \{ X_*(t) < x, z - \xi_1 \leq 0, \xi_1 + \eta_1 > t | X_*(0) = z \} + \\
& \quad + P \{ X_*(t) < x, z - \xi_1 > 0, \xi_1 + \eta_1 > t | X_*(0) = z \} + \\
& \quad + P \{ X_*(t) < x, z - \xi_1 \leq 0, \xi_1 + \eta_1 < t | X_*(0) = z \} + \\
& \quad + P \{ X_*(t) < x, z - \xi_1 > 0, \xi_1 + \eta_1 < t | X_*(0) = z \} = \\
&= P \{ X_*(t) < x, z - \xi_1 \leq 0, \xi_1 + \eta_1 > t, 0 < t < z | X_*(0) = z \} + \\
& \quad + P \{ X_*(t) < x, z - \xi_1 \leq 0, \xi_1 + \eta_1 > t, z < t < \xi_1 + \eta_1 | X_*(0) = z \} + \\
& \quad + P \{ X_*(t) < x, z - \xi_1 > 0, \xi_1 + \eta_1 > t, 0 < t < \xi_1 | X_*(0) = z \} + \\
& \quad + P \{ X_*(t) < x, z - \xi_1 > 0, \xi_1 + \eta_1 > t, \xi_1 < t < \xi_1 + \eta_1 | X_*(0) = z \} + \\
& \quad + P \{ X_*(t) < x, z - \xi_1 \leq 0, \xi_1 + \eta_1 < t, \zeta_1 = 0 | X_*(0) = z \} + \\
& \quad + P \{ X_*(t) < x, z - \xi_1 \leq 0, \xi_1 + \eta_1 < t, \zeta_1 > 0 | X_*(0) = z \} + \\
& \quad + P \{ X_*(t) < x, z - \xi_1 > 0, \xi_1 + \eta_1 < t, \zeta_1 = 0 | X_*(0) = z \} + \\
& \quad + P \{ X_*(t) < x, z - \xi_1 > 0, \xi_1 + \eta_1 < t, \zeta_1 > 0 | X_*(0) = z \} = \\
& \quad = P \{ z - t < x, z - \xi_1 \leq 0, 0 < t < z \} + \\
& \quad + P \{ 0 < x, z - \xi_1 \leq 0, z < t < \xi_1 + \eta_1 | X_*(0) = z \} + \\
& \quad + P \{ z - t < x, z - \xi_1 > 0, 0 < t < \xi_1 \} + \\
& \quad + P \{ z - \xi_1 < x, z - \xi_1 > 0, \xi_1 < t < \xi_1 + \eta_1 \} + \\
& \quad + (1 - \rho) \int_{s=0}^t \int_{y=0}^{\infty} P \{ z - \xi_1 \leq 0, \xi_1 + \eta_1 \in ds, X_*(s) \in dy \} \times \\
& \quad \quad \times P \{ X(t - s) < x | X_*(0) = y \} + \\
& \quad + \rho \int_{s=0}^t \int_{y=0}^{\infty} P \{ z - \xi_1 \leq 0, \xi_1 + \eta_1 \in ds, X_*(s\omega) \in dy \} \times \\
& \quad \quad \times P \{ X_*(t - s) < x | X_*(0) = y \} +
\end{aligned}$$

$$\begin{aligned}
& + (1 - \rho) \int_{s=0}^t \int_{y=0}^z P \{z - \xi_1 > 0, \xi_1 + \eta_1 \in ds, z - \xi_1 \in dy\} \times \\
& \quad \times P \{X_*(t-s) < x | X_*(0) = y\} + \\
& + \rho \int_{s=0}^t \int_{y=0}^{\infty} P \{z - \xi_1 > 0, \xi_1 + \eta_1 \in ds, z - \xi_1 + \zeta_1 \in dy\} \times \\
& \quad \times P \{X_*(t-s) < x | X_*(0) = y\} = \\
& \quad = \epsilon(t - \max(0, z - x)) \epsilon(z - t) P \{\xi_1 > t\} + \\
& \quad \int_{u=\max(0, z-x)}^z P \{\eta_1 > t - u\} dP \{\xi_1 < u\} + \\
& + \epsilon(x) \left[P \{t > z\} P \{\xi_1 > t\} + \int_{u=z}^t P \{\eta_1 > t - u\} dP \{\xi_1 < u\} \right] + \\
& \quad + (1 - \rho) \int_{s=z}^t R(t-s, x|0) d_s \int_{u=z}^s P \{\eta_1 < s - u\} dP \{\xi_1 < u\} + \\
& + \rho \int_{s=z}^t \int_{y=0}^{\infty} R(t-s, x|y) dP \{\zeta_1 < y\} d_s \int_{u=z}^s P \{\eta_1 < s - u\} dP \{\xi_1 < u\} + \\
& \quad + (1 - \rho) \int_{s=0}^t \int_{u=0}^z R(t-s, x|z-u) d_s P \{\eta_1 < s - u\} dP \{\xi_1 < u\} + \\
& \quad + \rho \int_{s=0}^t \int_{u=0}^z d_s P \{\eta_1 < s - u\} \int_{y=z-u}^{\infty} R(t-s, x|y) d_y \times \\
& \quad \times P \{\zeta_1 < y - z + u\} dP \{\xi_1 < u\}.
\end{aligned}$$

Thus, we obtained the integral equation for $R(t, x|z)$:

$$\begin{aligned}
R(t, x|z) & = \epsilon(t - \max(0, z - x)) \epsilon(z - t) P \{\xi_1 > t\} + \\
& \quad + \int_{u=\max(0, z-x)}^z P \{\eta_1 > t - u\} dP \{\xi_1 < u\} + \\
& + \epsilon(x) \left[P \{t > z\} P \{\xi_1 > t\} + \int_{u=z}^t P \{\eta_1 > t - u\} dP \{\xi_1 < u\} \right] + \\
& \quad + (1 - \rho) \int_{s=z}^t R(t-s, x|0) d_s \int_{u=z}^s P \{\eta_1 < s - u\} dP \{\xi_1 < u\} + \\
& + \rho \int_{s=z}^t \int_{y=0}^{\infty} R(t-s, x|y) dP \{\zeta_1 < y\} d_s \int_{u=z}^s P \{\eta_1 < s - u\} dP \{\xi_1 < u\} + \\
& \quad + (1 - \rho) \int_{s=0}^t \int_{u=0}^z R(t-s, x|z-u) d_s P \{\eta_1 < s - u\} dP \{\xi_1 < u\} +
\end{aligned}$$

$$\begin{aligned}
& + \rho \int_{s=0}^t \int_{u=0}^z d_s P \{ \eta_1 < s - u \} \int_{y=z-u}^{\infty} R(t-s, x|y) d_y \times \\
& \quad \times P \{ \zeta_1 < y - z + u \} dP \{ \xi_1 < u \}.
\end{aligned}$$

By applying the Laplace transformation with respect to t and the Laplace–Stieltjes transformation with respect to x to both sides of the last equation and allowing for

$$\begin{aligned}
& \int_{x=0}^{\infty} e^{-\alpha x} d_x \int_{t=\max(0, z-x)}^z e^{-\theta t} P \{ \xi_1 > t \} dt = \\
& = \int_{x=0}^{\infty} e^{-\alpha x} \epsilon(z-x) e^{-\theta \max(0, z-x)} P \{ \xi_1 > \max(0, z-x) \} dx = \\
& \quad = e^{-\theta z} \int_{x=0}^z e^{-(\alpha-\theta)x} P \{ \xi_1 > z-x \} dx,
\end{aligned}$$

we prove the theorem.

We will solve Eq. (3) in case (2). In this case, Eq. (3) can be written in the form

$$\begin{aligned}
\tilde{R}(\theta, \alpha|z) & = e^{-(\mu+\theta)z} \int_{x=0}^z e^{-(\alpha-\mu-\theta)x} dx + \int_{t=z}^{\infty} e^{-(\mu+\theta)t} dt + \\
& \quad \frac{[1-\varphi(\theta)]\mu}{\theta} e^{-(\mu+\theta)z} \int_{x=0}^z e^{-(\alpha-\mu-\theta)x} dx + \\
& + \frac{[1-\varphi(\theta)]\mu}{\theta} \int_{t=z}^{\infty} e^{-(\mu+\theta)t} dt + (1-\rho)\mu\varphi(\theta) \int_{t=z}^{\infty} e^{-(\mu+\theta)t} \tilde{R}(\theta, \alpha|0) dt + \\
& + \frac{\lambda^m \mu \rho \varphi(\theta)}{(m-1)!} \int_{t=z}^{\infty} e^{-(\mu+\theta)t} \int_{y=0}^{\infty} y^{m-1} e^{-\lambda y} \tilde{R}(\theta, \alpha|y) dy dt + \\
& + (1-\rho)\mu\varphi(\theta) e^{-(\mu+\theta)z} \int_{u=0}^z e^{(\mu+\theta)u} \tilde{R}(\theta, \alpha|u) du + \\
& + \frac{\lambda^m \mu \rho \varphi(\theta)}{(m-1)!} e^{\lambda z} \int_{u=0}^z e^{-(\lambda+\mu+\theta)u} \int_{y=z-u}^{\infty} (y+u-z)^{m-1} e^{-\lambda y} \tilde{R}(\theta, \alpha|y) dudy.
\end{aligned}$$

From the last equation, we have

$$\begin{aligned}
\tilde{R}(\theta, \alpha|z) & = \frac{\alpha \{ \theta + \mu [1 - \varphi(\theta)] \}}{\theta (\alpha - \mu - \theta) (\mu + \theta)} e^{-(\mu+\theta)z} - \frac{\theta + [1 - \varphi(\theta)]\mu}{\theta (\alpha - \mu - \theta)} e^{-\alpha z} + \\
& \quad + \frac{(1-\rho)\mu\varphi(\theta)}{\mu + \theta} \tilde{R}(\theta, \alpha|0) e^{-(\mu+\theta)z} + \\
& + \frac{\lambda^m \mu \rho \varphi(\theta)}{(m-1)! (\mu + \theta)} e^{-(\mu+\theta)z} \int_{y=0}^{\infty} y^{m-1} e^{-\lambda y} \tilde{R}(\theta, \alpha|y) dy + \\
& + (1-\rho)\mu\varphi(\theta) e^{-(\mu+\theta)z} \int_{u=0}^z e^{(\mu+\theta)u} \tilde{R}(\theta, \alpha|u) du + \frac{\lambda^m \mu \rho \varphi(\theta)}{(m-1)!} e^{\lambda z} \times
\end{aligned}$$

$$\times \int_{u=0}^z e^{-(\lambda+\mu+\theta)u} \int_{y=z-u}^{\infty} (y+u-z)^{m-1} e^{-\lambda y} \tilde{R}(\theta, \alpha | y) \, dudy. \quad (4)$$

Multiplying both sides of this equation by $e^{(\mu+\theta)z}$ and taking the derivative with respect to z , we obtain the equation

$$\begin{aligned} & \left\{ \tilde{R}'(\theta, \alpha | z) + [\mu + \theta - \mu(1 - \rho)\varphi(\theta)] \tilde{R}(\theta, \alpha | z) \right\} e^{-\lambda z} = \\ & = \frac{\{\theta + [1 - \varphi(\theta)]\mu\}}{\theta} e^{-(\alpha+\lambda)z} + \frac{\lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)}{(m-1)!} \times \\ & \times \int_{u=0}^z e^{-(\lambda+\mu+\theta)u} \int_{y=z-u}^{\infty} (y+u-z)^{m-1} e^{-\lambda y} \tilde{R}(\theta, \alpha | y) \, dudy + \\ & + \frac{\lambda^m \mu \rho \varphi(\theta)}{(m-1)!} e^{-(\lambda+\mu+\theta)z} \int_{y=0}^{\infty} y^{m-1} e^{-\lambda y} \tilde{R}(\theta, \alpha | y) \, dy - \\ & - \frac{\lambda^m \mu \rho \varphi(\theta)}{(m-2)!} \int_{u=0}^z e^{-(\lambda+\mu+\theta)u} \int_{y=z-u}^{\infty} (y+u-z)^{m-2} e^{-\lambda y} \tilde{R}(\theta, \alpha | y) \, dudy. \end{aligned}$$

By multiplying both sides of this equation by $e^{-(\lambda+\mu+\theta)z}$, we obtain

$$\begin{aligned} & \left\{ \tilde{R}'(\theta, \alpha | z) + [\mu + \theta - \mu(1 - \rho)\varphi(\theta)] \tilde{R}(\theta, \alpha | z) \right\} e^{-\lambda z} = \\ & = \frac{\{\theta + [1 - \varphi(\theta)]\mu\}}{\theta} e^{-(\alpha+\lambda)z} + \frac{\lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)}{(m-1)!} \times \\ & \times \int_{u=0}^z e^{-(\lambda+\mu+\theta)u} \int_{y=z-u}^{\infty} (y+u-z)^{m-1} e^{-\lambda y} \tilde{R}(\theta, \alpha | y) \, dudy + \\ & + \frac{\lambda^m \mu \rho \varphi(\theta)}{(m-1)!} e^{-(\lambda+\mu+\theta)z} \int_{y=0}^{\infty} y^{m-1} e^{-\lambda y} \tilde{R}(\theta, \alpha | y) \, dy - \\ & - \frac{\lambda^m \mu \rho \varphi(\theta)}{(m-2)!} \int_{u=0}^z e^{-(\lambda+\mu+\theta)u} \int_{y=z-u}^{\infty} (y+u-z)^{m-2} e^{-\lambda y} \tilde{R}(\theta, \alpha | y) \, dudy. \end{aligned}$$

Taking the derivative of the last equation m times with respect to z , we have the $(m+1)$ -order inhomogeneous differential equation:

$$\begin{aligned} & \sum_{i=0}^m C_m^i \left\{ \tilde{R}^{(i+1)}(\theta, \alpha | z) + [\mu + \theta - \mu(1 - \rho)\varphi(\theta)] \tilde{R}^{(i)}(\theta, \alpha | z) \right\} \times \\ & \times (-1)^{m-i} \lambda^{m-i} - (-1)^m \lambda^m \mu \rho \varphi(\theta) \tilde{R}(\theta, \alpha | z) = \\ & = \frac{(-1)^m \{\theta + \mu[1 - \varphi(\theta)]\} (\alpha + \lambda)^m}{\theta} e^{-\alpha z}. \end{aligned} \quad (5)$$

The general solution of this differential equation is

$$\begin{aligned} & \tilde{R}(\theta, \alpha | z) = \sum_{i=1}^{m+1} C_i(\theta, \alpha) e^{K_1(\theta, \rho)z} + \\ & + \frac{\{\theta + \mu[1 - \varphi(\theta)]\} (\alpha + \lambda)^m}{\theta \left\{ \sum_{i=0}^m C_m^i \{\mu + \theta - \mu(1 - \rho)\varphi(\theta) - \alpha\} \lambda^{m-i} \alpha^i - \lambda^{m+} \mu \rho \varphi(\theta) \right\}} e^{-\alpha z}, \end{aligned} \quad (6)$$

where $K_i(\theta, \rho)$, $i = \overline{1, m+1}$, are the roots of the characteristic equation

$$\sum_{i=0}^m C_m^i \{K^{i+1}(\theta, \rho) + [\mu + \theta - \mu(1 - \rho)\varphi(\theta)] K^i(\theta, \rho)\} \times \\ \times (-1)^{m-i} \lambda^{m-i} - (-1)^m \lambda^m \mu \rho \varphi(\theta) = 0. \quad (7)$$

of the differential equation (5).

Let us find the initial conditions of the differential equation (5). For this purpose, we differentiate Eq. (4) m times:

$$\sum_{i=0}^l C_l^i \left\{ \tilde{R}^{(i+1)}(\theta, \alpha|z) + [\mu + \theta - \mu(1 - \rho)\varphi(\theta)] \tilde{R}^{(i)}(\theta, \alpha|z) \right\} \times \\ \times (-1)^{l-i} \lambda^{l-i} e^{-\lambda z} = \frac{(-1)^l \{\theta + [1 - \varphi(\theta)]\mu\} (\alpha + \lambda)}{\theta} e^{-(\alpha+\lambda)z} + \\ + \sum_{k=1}^l \frac{(-1)^{l+1} \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)^{l-(k-1)}}{(m-k)!} e^{-(\lambda+\mu+\theta)z} \times \\ \times \int_{y=0}^{\infty} y^{m-k} e^{-\lambda y} \tilde{R}(\theta, \alpha|y) dy + \frac{(-1)^l \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)}{(m-(l+1))!} \times \\ \times \int_{u=0}^z e^{-(\lambda+\mu+\theta)u} \int_{y=z-u}^{\infty} (y+u-z)^{m-(l+1)} e^{-\lambda y} \tilde{R}(\theta, \alpha/y) dudy + \\ + \frac{(-1)^l \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)^l}{(m-1)!} e^{-(\lambda+\mu+\theta)z} \int_{y=0}^{\infty} y^{m-1} e^{-\lambda y} \tilde{R}(\theta, \alpha|y) dy - \\ - \sum_{k=1}^l \frac{(-1)^{l+1} \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)^{l-k}}{(m-(k-1))!} e^{-(\lambda+\mu+\theta)z} \times \\ \times \int_{y=0}^{\infty} y^{m-(k-1)} e^{-\lambda y} \tilde{R}(\theta, \alpha|y) dy - \frac{(-1)^l \lambda^m \mu \rho \varphi(\theta)}{(m-(l+2))!} \int_{u=0}^z e^{-(\lambda+\mu+\theta)u} \times \\ \times \int_{y=z-u}^{\infty} (y+u-z)^{m-(l+2)} e^{-\lambda y} \tilde{R}(\theta, \alpha|y) dudy, \quad l = \overline{0, m-2}. \quad (8)$$

Putting $z = 0$ in the integral equation (4) and in expressions (8), we obtain the initial conditions for the differential equation (5):

$$\left. \begin{aligned}
& \tilde{R}(\theta, \alpha | 0) = \frac{\theta + \mu[1 - \varphi(\theta)]}{\theta(\mu + \theta)} + \frac{(1 - \rho)\mu\varphi(\theta)}{\mu + \theta} \tilde{R}(\theta, \alpha | 0) + \\
& + \frac{\lambda^m \mu \rho \varphi(\theta)}{(m-1)!(\mu + \theta)} \int_{y=0}^{\infty} y^{m-1} e^{-\lambda y} \tilde{R}(\theta, \alpha | y) dy, \\
& \dots \\
& \sum_{i=0}^l C_i^i \left\{ \tilde{R}^{(i+1)}(\theta, \alpha | 0) + [\mu + \theta - \mu(1 - \rho)\varphi(\theta)] \tilde{R}^{(i)}(\theta, \alpha | 0) \right\} \times \\
& \times (-1)^{l-i} \lambda^{l-i} = \frac{(-1)^l \{\theta + [1 - \varphi(\theta)]\mu\} (\alpha + \lambda)^l}{\theta} + \\
& + \sum_{k=1}^l \frac{(-1)^{l+1} \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)^{l-(k-1)}}{(m-k)!} \int_{y=0}^{\infty} y^{m-k} e^{-\lambda y} \tilde{R}(\theta, \alpha | y) dy + \\
& + \frac{(-1)^l \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)^l}{(m-1)!} \int_{y=0}^{\infty} y^{m-1} e^{-\lambda y} \tilde{R}(\theta, \alpha | y) dy + \\
& + \frac{(-1)^l \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)^l}{(m-1)!} \int_{y=0}^{\infty} y^{m-1} e^{-\lambda y} \tilde{R}(\theta, \alpha | y) dy, \quad l = \overline{0, m-2}, \\
& \sum_{i=0}^{m-1} C_{m-1}^i \left\{ \tilde{R}^{(i+1)}(\theta, \alpha | 0) + [\mu + \theta - \mu(1 - \rho)\varphi(\theta)] \tilde{R}^{(i)}(\theta, \alpha | 0) \right\} \times \\
& \times (-1)^{m-(i+1)} \lambda^{m-(i+1)} = \frac{(-1)^{m-1} \{\theta + [1 - \varphi(\theta)]\mu\} (\alpha + \lambda)^{m-1}}{\theta} + \\
& + \sum_{k=1}^{m-2} \frac{(-1)^m \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)^{m-k}}{(m-k)!} \int_{y=0}^{\infty} y^{m-k} e^{-\lambda y} \tilde{R}(\theta, \alpha | y) dy + \\
& + (-1)^{m-2} \lambda^m \mu (\lambda + \mu + \theta) \rho \varphi(\theta) \int_{y=0}^{\infty} y e^{-\lambda y} \tilde{R}(\theta, \alpha | y) dy + \\
& + \sum_{k=1}^{m-2} \frac{(-1)^m \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)^{m-(k+1)}}{(m-1)!} \int_{y=0}^{\infty} y^{m-(k-1)} e^{-\lambda y} \tilde{R}(\theta, \alpha | y) dy - \\
& - (-1)^{m-2} \lambda^m \mu \rho \varphi(\theta) \int_{y=0}^{\infty} e^{-\lambda y} \tilde{R}(\theta, \alpha | y) dy.
\end{aligned} \right. \tag{9}$$

Writing the expression for

$$\tilde{R}^{(i)}(\theta, \alpha | 0), \quad i = \overline{0, m},$$

from system (8) and the expression for $\tilde{R}(\theta, \alpha | y)$ from (6), we get the following system of linear algebraic equations for $C_i(\theta), i = \overline{1, m+1}$:

$$\left\{ \begin{array}{l}
 \sum_{i=1}^{m+1} \left\{ 1 - \frac{(1-\rho)\mu\varphi(\theta)}{(\mu+\theta)} - \frac{\lambda^m \mu \rho \varphi(\theta)}{(\mu+\theta)[\lambda - K_i(\theta, \rho)]^m} \right\} C_i(\theta, \alpha) = - \\
 \frac{\alpha(\alpha + \lambda)^m \{ \theta + [1 - \varphi(\theta)] \mu \}}{\theta(\mu + \theta) \{ [\mu + \theta - \mu(1 - \rho)\varphi(\theta) - \alpha] (\alpha + \lambda)^m - \lambda^m \mu \rho \varphi(\theta) \}}, \\
 \dots \dots \dots \\
 \sum_{j=1}^{m+1} \left\{ \sum_{i=0}^l C_i^j \{ K_j^{i+1}(\theta, \rho) + [\mu + \theta - \mu(1 - \rho)\varphi(\theta)] K_j^i(\theta, \rho) \} \times \right. \\
 \times (-1)^{l-i} \lambda^{l-i} - \sum_{k=1}^l \frac{(-1)^{l+1} \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)^{l-(k-1)}}{[\lambda - K_j(\theta, \rho)]^{m-(k-1)}} - \\
 \left. - \frac{(-1)^{l+1} \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)^{l-(k-1)}}{[\lambda - K_j(\theta, \rho)]^m} + \right. \\
 \left. + \sum_{k=1}^l \frac{(-1)^{l+1} \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)^{l-k}}{[\lambda - K_j(\theta, \rho)]^{m-k}} \right\} C_j(\theta, \alpha) = 0, \\
 \dots \dots \dots \\
 \sum_{j=1}^{m+1} \left\{ \sum_{i=0}^{m-1} C_{m+1}^i \{ K_j^{i+1}(\theta, \rho) + [\mu + \theta - \mu(1 - \rho)\varphi(\theta)] K_j^i(\theta, \rho) \} \times \right. \\
 \times (-1)^{m-(i+1)} \lambda^{m-(i+1)} - \sum_{k=1}^{m+2} \frac{(-1)^m \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)^{m-k}}{[\lambda - K_j(\theta, \rho)]^{m-(k-1)}} - \\
 \left. - \frac{(-1)^{m-2} \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)}{[\lambda - K_j(\theta, \rho)]^2} + \right. \\
 \left. + \frac{(-1)^{m-1} \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)^{m-1}}{[\lambda - K_j(\theta, \rho)]^m} - \right. \\
 \left. - \sum_{k=1}^{m-2} \frac{(-1)^m \lambda^m \mu \rho \varphi(\theta) (\lambda + \mu + \theta)^{m-(k+1)}}{[\lambda - K_j(\theta, \rho)]^{m-k}} - \right. \\
 \left. - \frac{(-1)^{m-2} \lambda^m \mu \rho \varphi(\theta)}{\lambda - K_j(\theta, \rho)} \right\} C_j(\theta, \alpha) = 0.
 \end{array} \right. \quad (10)$$

Using the Vieta conditions for the characteristic equation (7), we have

$$\prod_{i=1}^{m+1} [\lambda - K_i(\theta, \rho)] = (-1)^{m+1} \lambda^m \mu \rho \varphi(\theta),$$

$$\prod_{\substack{\vec{i}=1 \\ i \neq j}}^{m+1} [\lambda - K_i(\theta, \rho)] =$$

$$= (-1)^{m-1} [\lambda - K_j(\theta, \rho)]^{m-1} [K_j(\theta, \rho) + \mu + \theta - \mu(1 - \rho)\varphi(\theta)].$$

In view of these forms, system (10) yields the equation

$$\begin{aligned} & \sum_{j=1}^{m+1} K_j(\theta, \rho) C_j(\theta, \alpha) = \\ & = \frac{\alpha \{\theta + \mu [1 - \varphi(\theta)]\} (\alpha + \lambda)^m}{\theta \left\{ \sum_{i=0}^m C_m^i \{\mu + \theta - \mu(1 - \rho)\varphi(\theta) - \alpha\} \lambda^{m-i} \alpha^i - \lambda^m \mu \rho \varphi(\theta) \right\}}. \end{aligned}$$

This linear algebraic equation has infinite number of solutions. We take the solution

$$\begin{aligned} C_1(\theta, \alpha) &= \\ &= \frac{\alpha \{\theta + \mu [1 - \varphi(\theta)]\} (\alpha + \lambda)^m}{\theta \left\{ \sum_{i=0}^m C_m^i \{\mu + \theta - \mu(1 - \rho)\varphi(\theta) - \alpha\} \lambda^{m-i} \alpha^i - \lambda^m \mu \rho \varphi(\theta) \right\}} K_1(\theta, \rho), \\ C_j(\theta, \alpha) &= 0, j = 2, m + 1. \end{aligned}$$

In this case, the general solution (6) of the differential equation will take the following form:

$$\begin{aligned} & \tilde{R}(\theta, \alpha | z) = \\ &= \frac{\alpha \{\theta + \mu [1 - \varphi(\theta)]\} (\alpha + \lambda)^m}{\theta \left\{ \sum_{i=0}^m C_m^i \{\mu + \theta - \mu(1 - \rho)\varphi(\theta) - \alpha\} \lambda^{m-i} \alpha^i - \lambda^m \mu \rho \varphi(\theta) \right\}} e^{K_1(\theta, \rho)z} + \\ &+ \frac{\{\theta + \mu [1 - \varphi(\theta)]\} (\alpha + \lambda)^m}{\theta \left\{ \sum_{i=0}^m C_m^i \{\mu + \theta - \mu(1 - \rho)\varphi(\theta) - \alpha\} \lambda^{m-i} \alpha^i - \lambda^{m+} \mu \rho \varphi(\theta) \right\}} e^{-\alpha z}, \end{aligned}$$

where $K_1(0, \rho) = 0$. This solution satisfies the differential equation (5), initial conditions (9), and integral equation (4).

Let us find $\tilde{R}(\theta, \alpha)$. Since the random variable $X_*(0)$ has the m -order Erlang distribution, we can write

$$\begin{aligned} \tilde{R}(\theta, \alpha) &= \int_0^\infty \tilde{R}(\theta, \alpha | z) dP \{X_*(0) < z\} = \int_0^\infty \tilde{R}(\theta, \alpha | z) dP \{\zeta_1 < z\} \\ &= \frac{\lambda^m}{[\lambda - K_1(\theta, \rho)]^m} \\ &\times \frac{\alpha \{\theta + \mu [1 - \varphi(\theta)]\} (\alpha + \lambda)^m}{\theta \left\{ \sum_{i=0}^m C_m^i \{\mu + \theta - \mu(1 - \rho)\varphi(\theta) - \alpha\} \lambda^{m-i} \alpha^i - \lambda^{m+} \mu \rho \varphi(\theta) \right\}} K_1(\theta, \rho) \\ &+ \frac{\lambda^m \{\theta + \mu [1 - \varphi(\theta)]\}}{\theta \left\{ \sum_{i=0}^m C_m^i \{\mu + \theta - \mu(1 - \rho)\varphi(\theta) - \alpha\} \lambda^{m-i} \alpha^i - \lambda^m \mu \rho \varphi(\theta) \right\}}. \end{aligned}$$

Remark. If $\lambda - m\mu\rho > 0$, the process $X_*(t)$ will be ergodic. The proof of this remark is obtained from Theorem 2 in [1].

Therefore, using the Tauberian theorem, we can find the Laplace transform of the ergodic distribution of the process $X_*(t)$:

$$\begin{aligned} \tilde{R}(\alpha) &= \lim_{\theta \rightarrow 0} \theta \tilde{R}(\theta, \alpha) = \frac{\lambda - m\mu\rho}{\lambda} \times \\ &\times \frac{(\alpha + \lambda)^m}{m(\alpha - \mu\rho)\lambda^{m-1} - \frac{m(m-1)}{2}\alpha(\alpha - \mu\rho)\lambda^{m-2} + \lambda^m + \sum_{i=3}^m C_m^i (\alpha - \mu\rho)\alpha^{i-1}\lambda^{m-i}}. \end{aligned} \quad (11)$$

By X_* , we denote the random variable satisfying the equality

$$\lim_{t \rightarrow \infty} P\{X_*(t) < x\} = P\{X_* < x\}, \quad x \in R^+.$$

From (12), we find the expectation and variance of the ergodic distribution of the process $X_*(t)$:

$$\begin{aligned} EX &= \frac{m(m+1)\mu\rho}{2\lambda(\lambda - m\mu\rho)} = \frac{(m+1)[E\zeta_1]^2}{2m\rho[E\xi_1 - E\zeta_1]}, \\ DX &= \frac{m(m+1)\mu\rho[4(m+2)\lambda - m(m+5)\mu\rho]}{12\lambda^2(\lambda - m\mu\rho)^2} = \\ &= \frac{(m+1)[4(m+2)E\xi_1 - (m+5)E\zeta_1]}{12(m\rho)^2[E\xi_1 - E\zeta_1]^2} [E\zeta_1]^3. \end{aligned}$$

In particular, for $m = 1$ and $\rho = 1$, the result

$$\begin{aligned} EX &= \frac{\mu}{\lambda(\lambda - \mu)} = \frac{[E\zeta_1]^2}{[E\xi_1 - E\zeta_1]}, \\ DX &= \frac{\mu(2\lambda - \mu)}{\lambda^2(\lambda - \mu)^2} = \frac{[2E\xi_1 - E\zeta_1]}{[E\xi_1 - E\zeta_1]^2} [E\zeta_1] \end{aligned}$$

follows from [3, p. 121].

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